



CONTACT THE EDITOR

Commissioners grill IT services provider

By **Juliana Mathews/newseditor@gonzalescannon.com**

Gonzales County Commissioners grilled the county's information-technology services provider during a special called meeting on April 24.

County department heads told commissioners at a recent meeting that many of their computer issues aren't being addressed in a timely fashion, and representatives from TEQSYS were on-hand for Thursday's meeting to answer questions.

TEQSYS Account Manager Keri Ramirez said, "We are working very hard to address the email issues. We are in the process of developing a formal presentation with two options, and would like to present it in about two weeks."

Judge Deidra Voigt offered, "I've been very happy with TEQSYS. I think the problems come from poor communication, and people unaware of the process. Many people didn't know the help number was voicemail only.

"It was a few years before I understood the repair process. They may be working on my issue at the hub, rather than at my office," said Voigt.

"Is there a way we can start a call issue?," Voigt asked.

Precinct Two Commissioner Brzozowski asked, "What is the time frame to repair?"

TEQSYS Representative Tim Cruise replied, "That depends on a couple options: One is more expensive and one is less expensive."

"Possibly a couple weeks to implement," replied Ramirez.

County Attorney Paul Watkins asked, "Is there a solution to the email system in the interim?"

Cruise said, "The only solution is to update the system. The two choices we will be presenting are a "Cadillac" or a "Ford Focus". Right now you've got a run down "Pinto"."

Sheriff Glen Sachtleben said, "I don't care about email. We have a massive data collection system. It's slowing down and not functioning properly. That is my concern."

The court decided to revisit the issue after viewing the formal presentation TEQSYS will show within a couple weeks.

The Alcalde Hotel's Revolving Loan kitchen funding application was approved by the Court during the session.

Representatives for The Alcalde Hotel and Grill have said they will be open for business in July.

Regarding the janitorial contract between the County of Gonzales, the Gonzales Learning Center, and the Career Center, and the Randle Rather building, the court decided to continue with the current month-to-month agreement until the new fiscal year, when they will consider adding a supervisory position.

No action was taken on the property insurance renewal with Texas Association of Counties. The court opted to further investigate the options available at this time.

During public comments, Voigt asked, "Can we look at flooring? Something easier to clean."

Brzozowski said, "I would like to form a building committee for the Randle Rather Building."

In other business, the court approved the following items:

- Authorization of County Judge Bird as the signatory authority on the TXDOT road grant program agreement. This allows the County Judge to enter into the agreement with TXDOT for a matching grant of \$4,124,708. The county will be reimbursed 80% on bills submitted to TXDOT.

- Two deputations for the Sheriff's Department.